

Connect GM Advance Carbon Copy ~ Central Administrator Guide

June 2006

© 2006 Compuware Corporation All Rights Reserved Confidential and Proprietary



Advance Carbon Copy

Introduction	_
Introduction	3
About this Guide	3
Course Objectives	
Target Audience	
Prerequisites	
Icons	4
Module 1: Managing Carbon Copy Users	5
About this Module	5
Module Objectives	
Accessing Advanced Carbon Copy	6
Adding Users / CISCO Code Combinations	9
Copying a User's ID Configuration to Another	10
Removing a User from a Carbon Copy	
Deleting a User and / or CISCO Code	12
Modifying User Roles	14
Topic Review	16
Summary	16
Module 2: Managing Inbound Carbon Copy Rules	17
About this Module	17
Module Objectives	
Adding New Inbound Carbon Copy Configurations	
Moving Inbound Carbon Copy Configurations	
Managing Inbound Carbon Copy Rules	
Topic Review	
Summary	
Summary	23
Module 3: Managing Outbound Carbon Copy Rules	24
About this Module	24
Module Objectives	24
Adding New Outbound Carbon Copy Rules	24
Moving Outbound Carbon Copy Codes to other COM Codes	26
Managing Outbound Carbon Copy Rules	
	28





About this Guide

The purpose of this guide is to direct the Central Administrator users through the functionality of Advance Carbon Copy. This is a self-paced workbook comprised of concepts, screen shots, and correlating work steps.

Course Objectives

At the end of this course, participants are able to:

- Manage Carbon Copy Users
- Manage CISCO Codes
- Manage Inbound Carbon Copy Rules
- Manage Outbound Carbon Copy Rules

Target Audience

The target audience includes:

• GM-Designated Advance Carbon Copy Central Administrators

Prerequisites

- · Obtained a Covisint User ID and Password
- Your company has completed the Covisint Connect Enablement Wizard
- Your Security Administrator has granted your request to access Connect
- You belong to a Trading Partner Profile in Connect
- Your Security Administrator has granted you the role of Advance Carbon Copy Central Administrator

A COVISINT CONNECT USER'S GUIDE IS AVAILABLE ONLINE AT:



HTTPS://PORTAL.COVISINT.COM/PORTAL/PUBLIC/SUPPORT/TRAINING

CLICK THE COVISINT CONNECT LINK ON THAT PAGE.



Icons

The following icons are used throughout the guide. Each icon represents a specific learning point for quick reference.

Icon	DESCRIPTION
	SIGNIFIES BEGINNING OF NEW MODULE (CHAPTER)
<u>•</u>	IMPORTANT INFORMATION REGARDING A TOPIC
	DEFINITION OF A NEW TERM THE FIRST TIME IT IS USED
i	Additional information about the topic
353	Warning message
	An example, shortcut, or tip
72345 55345 3	SUMMARY OR TOPIC REVIEW OF KEY CONCEPTS
	TRANSITION TO INDICATE THE END OF A MODULE.
	Exercises and Progress Checks
	A PAGE WHERE YOU CAN WRITE YOUR OWN NOTES/COMMENTS



Module 1: Managing Carbon Copy Users

About this Module

The purpose of this module is to direct the Central Administrator through the functionality of managing users within Advance Carbon Copy. In order for users to be available within Advanced Carbon Copy functionality, users must already belong to a profile in the Covisint Connect application in order to be added to Advanced Carbon Copy.

Module Objectives

At the end of this module, participants are able to:

- Add Carbon Copy Users
- Manage Carbon Copy Users
- Manage User Roles
- Add CISCO Codes
- Manage CISCO Codes

There are three User Roles within the Advanced Carbon Copy functionality, and are defined below. This User Guide is provided for the Central Administrator.



Definition of User Roles

<u>General User</u> - A user authorized by a plant administrator or Central Administrator to view and/or update carbon copy rules. <u>Plant Administrator</u> - an administrator authorized by a central administrator to delegate general User roles at authorized plant(s), and view and/or update carbon copy rules.

<u>Central Administrator</u> – The key administrator of the entire MGO Advanced Carbon Copy system. Authorizes all levels of ACC users and limits their capabilities to the plants for which they are responsible.

Accessing Advanced Carbon Copy

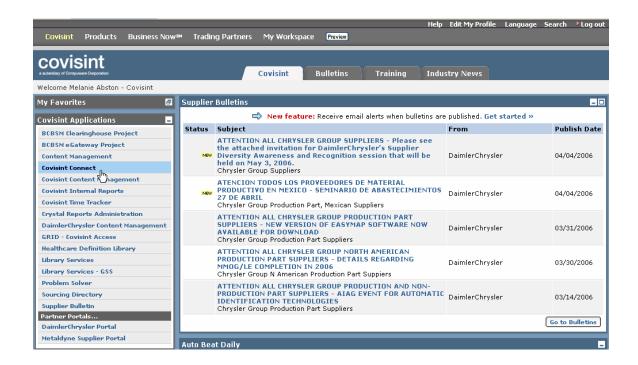
Complete the following steps to access GM Carbon Copy:

1 Key in www.covisint.com in your browser's address bar, then click or press [Enter] on your keyboard to open the site.



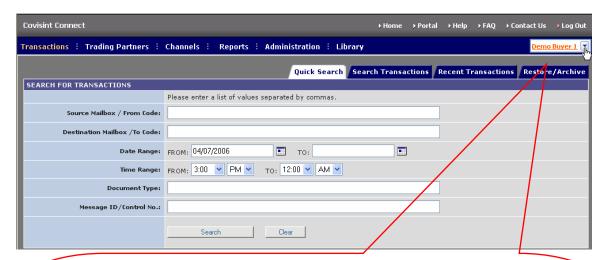
2 Key in your Covisint *Username* and *Password* and click **Login**. The Covisint **Portal Home** page displays.





3 Select **Covisint Connect** from the *Portal Home* page under Covisint Applications (in the left pane of the page). The **COVISINT CONNECT** application is displayed.







Please recall that tasks are performed PER PROFILE. Therefore, any tasks performed affect only the current profile displayed. Please verify that the profile displayed in the top right corner of the screen is that in which you wish perform administration, for example:



If it is not, switch profiles by clicking the profile name, and selecting your targeted profile from the menu listed:



- 4. Click **Administration** tab.
- 5. Click GM Advance Carbon Copy tab.

RESULT

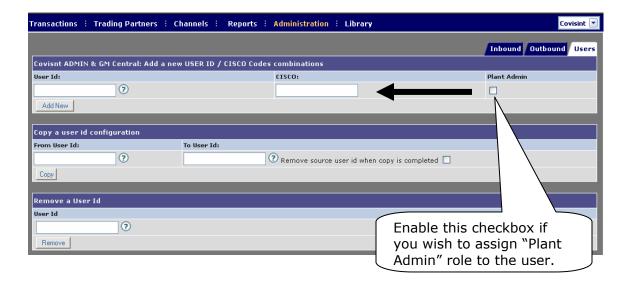
You have successfully logged in to GM Carbon Copy functionality of the Connect application.

Adding Users / CISCO Code Combinations

A Central Administrator must add a user to Carbon Copy, assign a user role, and associate each user to one or more CISCO codes. Users are added to Carbon Copy with the "general user" role. If desired, a user can be assigned the Plant Admin role by as indicated below.

Complete the following steps to add users / CISCO codes

- 1. From the Administration menu, click **GM Carbon Copy** tab.
- 2. Within the GM Carbon Copy tab, click **Users** tab.



- 3. In the *User ID* open text box, key in the User ID of the person you wish to add. (Alternately, you may search for a user by clicking the icon).
- Key in the valid CISCO in the CISCO open text field.
 Optionally, enable the "Plant Admin" checkbox if you wish to assign that role to the user.
- 5. Click Add New.

RESULT

You have successfully added a new user and assigned to a CISCO code.

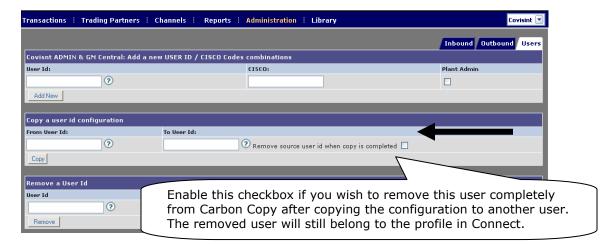
Copying a User's ID Configuration to Another

An administrator may copy the user ID configuration of one user to another, without impacting the first user.

Optionally, the Administrator may remove the "from" user from Advanced Carbon Copy entirely by enabling the "Remove source user id when copy is completed" checkbox.

Complete the following steps to access Copy a User's ID Configuration to another user:

- 1. From the Administration menu, click **GM Carbon Copy** tab.
- 2. Within the GM Carbon Copy tab, click **Users** tab.
- 3. Navigate to the *Copy a user id configuration* section of the screen.



- 4. In the *From User ID* open text field, key in the user id that is configured as you wish to pass to another user.
- 5. In the *To User ID* open text field, key in the user ID that you wish to receive the configuration. This allows copying capability to another user, without impacting the first user.
- 6. Optionally, if you wish to remove the "from" user from Advanced Carbon Copy entirely, enable the "Remove source user id when copy is completed" checkbox.
- 7. Click Copy.

RESULT

You have successfully configured a user's ID from another user.

Removing a User from a Carbon Copy

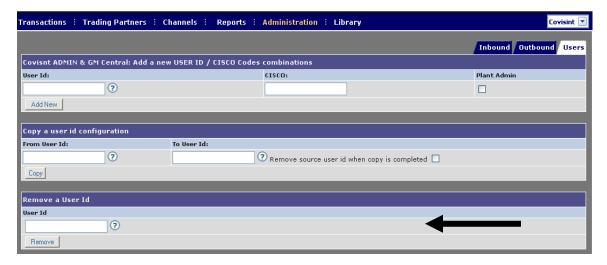
An administrator may remove a user from Carbon Copy functionality.



NOTE: Performing these steps does not remove a user from the Covisint Connect application, only Carbon Copy.

Complete the following steps to remove a user from Carbon Copy:

- 1. From the Administration menu, click **GM Carbon Copy** tab.
- 2. Within the GM Carbon Copy tab, click **Users** tab.



- 3. In the Remove a User ID section of the screen, key in the ID of the user you wish to remove from Advanced Carbon Copy In the User ID open text box.
- Click Remove.

RESULT

You have successfully removed a user's ID from Carbon Copy functionality.



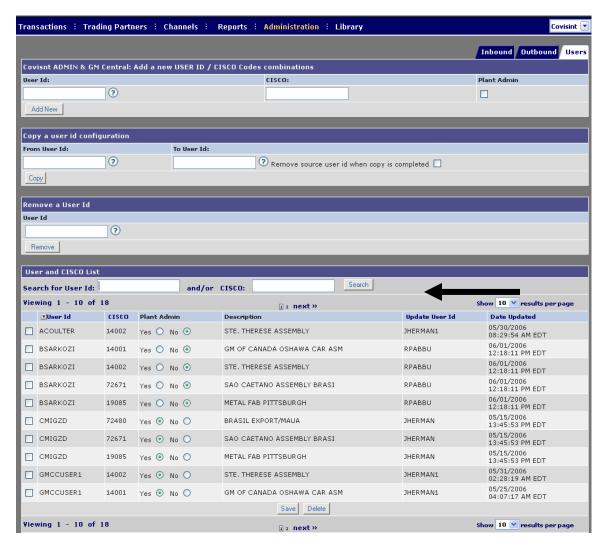
Deleting a User and / or CISCO Code

A user may belong to one or many CISCO codes. Deleting a user from one CISCO code only removes the user from that particular CISCO code, and does not impact other CISCO codes related to that user.

Administrators are also able to remove a CISCO code from Carbon Copy.

Complete the following steps to delete a user from a CISCO code, and / or to delete a CISCO code from carbon copy:

- 1. From the Administration menu, click **GM Carbon Copy** tab.
- 2. Within the GM Carbon Copy tab, click **Users** tab.
- 3. Navigate to the User and CISCO List section of the screen.





4. Perform one or more of the following:

IF YOU WISH TO		THEN
Damassa a Haan	а	In the Search for a User ID open text field, key in the user's ID.
Remove a User from any number of	b	Click Search . The results display all of the CISCO codes belonging to that user.
CISCO codes to which the user is associated	C	Enable the checkbox of each User / CISCO relation displayed for that user that you wish to delete. (Navigate to additional pages when required).
	d	Click Delete .
Delete a CISCO code from Carbon Copy	а	In the Search for CISCO open text field, key in the CISCO code you wish to remove from Carbon Copy.
	b	Click Search . The results display all of the users belonging to that single CISCO code.
	С	Enable the checkbox of each User / CISCO relation displayed. (Navigate to additional pages when required).
	d	Click Delete. The CISCO code is removed from Carbon Copy. The users' associations to other CISCO codes are not impacted.

RESULT

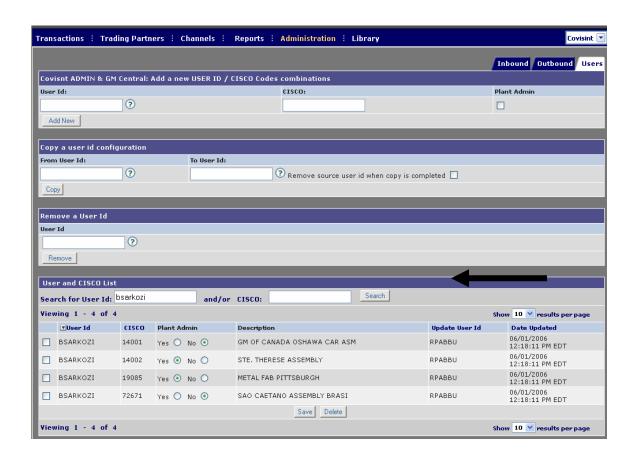
You have successfully deleted a user from a CISCO code and/or a CISCO code from Carbon Copy.

Modifying User Roles

Central Administrators are able to modify a user role within Carbon Copy for General Users and Plant Administrators. This modification can be applied to as many User / CISCO combination as desired.

Complete the following steps to modify a User's role in Carbon Copy:

- 1. From the Administration menu, click **GM Carbon Copy** tab.
- 2. Within the GM Carbon Copy tab, click **Users** tab.
- 3. Navigate to the User and CISCO List section of the screen.



- 4. In the Search for a User ID open text field, key in the user's ID.
- 5. Click **Search**. The results display all of the roles currently assigned that user per CISCO code.



6. Perform one or more of the following:

IF YOU WISH TO		THEN
Assign Plant Admin Role to	а	In the Plant Admin column, enable the YES radio button to each User ID / CISCO code association as you wish to assign the Plant Admin role.
User	b	Click Save .
Remove Plant Admin Role from User	С	In the Plant Admin column, enable the NO radio button to each User ID / CISCO code association as you wish to remove the Plant Admin role.
	d	Click Save .



NOTE: Removing the Plant Admin role from users does not remove their access to Carbon Copy. Once Plant Admin role is removed, by default users are assigned the General User role. If you wish to remove a user from Carbon Copy, proceed to the section entitled "Removing a User from Carbon Copy."

RESULT

You have successfully modified a user role.





Summary

You have just completed **MODULE 1.** You are now able to:

- Add Carbon Copy Users
- Manage Carbon Copy Users
- Manage User Roles
- Add CISCO Codes
- Manage CISCO Codes



This module has defined the steps for managing Users within Carbon Copy. The next module will cover managing inbound carbon copy rules.

Module 2: Managing Inbound Carbon Copy Rules

About this Module

The purpose of this module is to direct the Central Administrator through the functionality of managing inbound carbon copy rules.

Module Objectives

At the end of this module, participants are able to:

- Create Inbound Carbon Copy Rules
- Manage Inbound Carbon Copy Rules

Adding New Inbound Carbon Copy Configurations

Central Administrators are able to create and add inbound carbon copy configurations based on COM codes. Optionally, the administrator can filter carbon copies further by specifying the:

- Ship To
- Ship From
- SCAC
- DESADV

Complete the following steps to add a new inbound Carbon Copy configuration:

- 1. From the Administration menu, click **GM Carbon Copy** tab.
- 2. Within the GM Carbon Copy tab, click **Inbound** tab.





- 3. Navigate to the Add New Carbon Copy Configuration section of the screen.
- 4. Optionally, select the *Ship To* from the drop box.
- 5. Optionally, key in the Ship From ID in the open text box
- 6. Optionally, key in the SCAC code in the open text box.
- 7. Key in the required *COM* code in the open text box.
- 8. By default, the DESADV is turned on. Enable the **OFF** button if you do not wish to apply this carbon copy rule to the DESADV.
- 9. Click Add.

RESULT

You have successfully added a new inbound Carbon Copy Configuration.

Moving Inbound Carbon Copy Codes to other COM Codes

Central Administrators are able to move inbound carbon copy configurations to other COM codes.



Note: Central Administrators can control all forms of Carbon Copy rules while Plant Administrators and Users possess restricted capabilities predefined by GM. For that reason, changes in Carbon Copy rules must be done very carefully. It is good practice to fully note the situation before a change such that one can recreate the prior situation in case of error.

Complete the following steps to add a move inbound Carbon Copy configuration:

- 1. From the Administration menu, click **GM Carbon Copy** tab.
- 2. Within the GM Carbon tab, click **Inbound** tab.



- 3. Navigate to the Move Carbon Copy Code section of the screen.
- 4. Optionally, select the *Ship To* from the drop box.
- 5. Optionally, key in the *Ship From* in the open text box
- 6. Optionally, key in the SCAC code in the open text box.
- 7. Key in the required *Current COM* code in the open text box.
- 8. Key in the required New COM code in the open text box.
- 9. Click Move.



RESULT

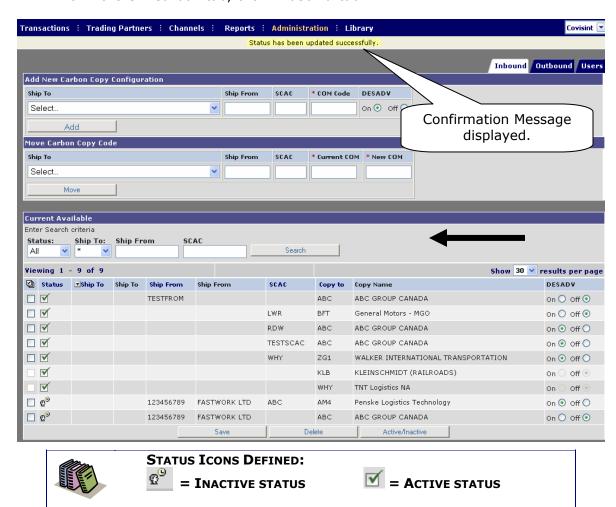
You have successfully moved a new inbound Carbon Copy rule.

Managing Inbound Carbon Copy Rules

Central Administrators are able to manage inbound carbon copy rules to other COM codes. This includes the ability to inactivate, activate, and delete existing rules.

Complete the following steps to manage existing inbound Carbon Copy rules:

- 1. From the Administration menu, click **GM Carbon Copy** tab.
- 2. Within the GM Carbon tab, click **Inbound** tab.



- 3. Scroll to the *Current Available* section of the screen.
- 4. Search and select the carbon copy rule you wish to manage.



NOTE: Narrow your search results by filtering your search criteria. For example, you may wish to view only Inactive codes by selecting "inactive" in the Status drop box. Other options include viewing codes with status of "active", or viewing both statuses by selecting "all".



5. Perform one or more of the following:

crioriii one or more	0. 0	ine renorming.
IF YOU WISH TO		THEN
	а	Enable the checkbox in the <i>status column</i> of the rule you wish to inactivate.
Inactivate a	b	Click Active/Inactive button.
Rule	С	Click Save . The screen refreshes, the Status icon changes to Inactive, and a confirmation message is displayed at the top of the screen.
	а	Enable the checkbox in the <i>status column</i> of the rule you wish to activate.
Activate a Rule	b	Click Active/Inactive button.
Activate a Ruie	С	Click Save . The screen refreshes, the Status icon changes
		to Active, and a confirmation message is displayed at the top of the screen.
	а	Enable the checkbox of the rule you wish to delete.
	b	Click Delete .
Delete a Rule	C	Click OK in the box confirming that you wish to delete the rule. The screen refreshes and a confirmation message is displayed at the top of the screen. The rule is deleted and removed from Carbon Copy.
Turn off DESADV for a rule	а	Enable the OFF radio button in the DESADV column of the rule for which you wish to disable DESADV.
	b	Click Save . The screen refreshes and a confirmation message is displayed at the top of the screen.
Turn on DESADV	а	Enable the ON radio button in the DESADV column of the rule for which you wish to enable DESADV.
for a rule	b	Click Save . The screen refreshes and a confirmation message is displayed at the top of the screen.

RESULT

You have successfully managed inbound Carbon Copy rules.





Summary

You have just completed **MODULE 2.** You are now able to:

- Create Inbound Carbon Copy Rules
- Manage Inbound Carbon Copy Rules



This module has described the steps required to create and manage inbound carbon copy rules.

The next module will cover managing outbound carbon copy rules.

MODULE 3: MANAGING OUTBOUND CARBON COPY RULES

About this Module

The purpose of this module is to direct the Central Administrator through the functionality of managing outbound carbon copy rules.

Module Objectives

At the end of this module, participants are able to:

- Create Outbound Carbon Copy Rules
- Manage Outbound Carbon Copy Rules

Adding New Outbound Carbon Copy Rules

Central Administrators are able to create and add outbound carbon copy configurations based on COM codes. Optionally, the administrator can filter carbon copies further by specifying the:

- Ship To
- Supplier Code
- DELFOR
- DELJIT
- INVRPT
- RECADV



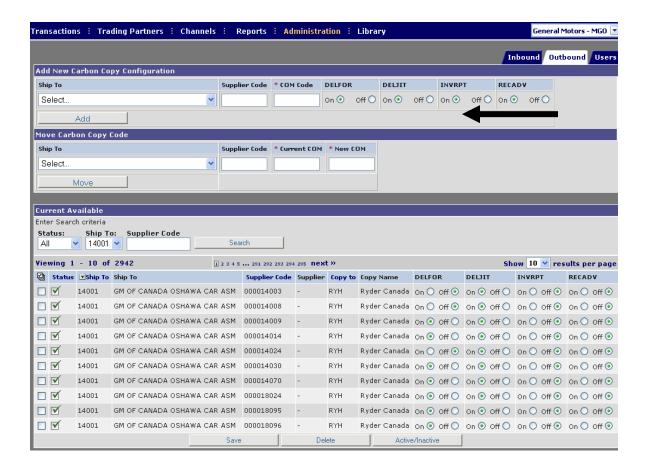
Note: Central Administrators can control all forms of Carbon Copy rules while Plant Administrators and Users possess restricted capabilities predefined by GM. For that reason, changes in Carbon Copy rules must be done very carefully. It is good practice to fully note the situation before a change such that one can recreate the prior situation in case of error.

Complete the following steps to add a new outbound Carbon Copy configuration:

1. From the Administration menu, click **GM Carbon Copy** tab.



2. Within the GM Carbon tab, click **Outbound** tab.



- 3. Navigate to the Add New Carbon Copy Configuration section of the screen.
- 4. Optionally, select the *Ship To* from the drop box.
- 5. Optionally, key in the *Supplier Code* in the open text box.
- 6. Optionally, key in the SCAC code in the open text box.
- 7. Key in the required *COM* code in the open text box.
- 8. By default, the DELFOR, DELJIT, INVRPT, and RECADV are turned on. Enable the **OFF** button of any item to which you do not wish to apply this carbon copy rule.
- 9. Click Add.

RESULT

You have successfully added a new outbound Carbon Copy Configuration.

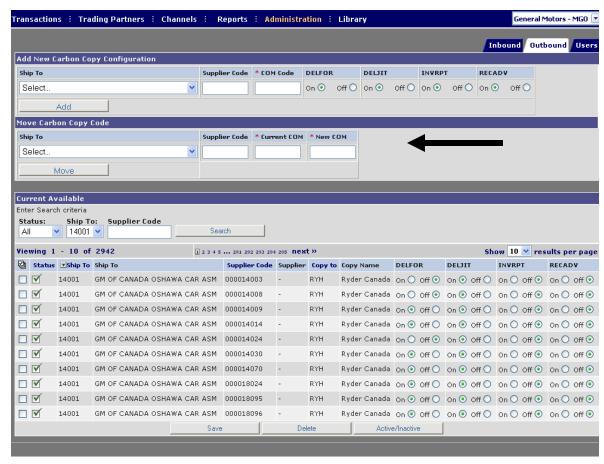


Moving Outbound Carbon Copy Codes to other COM Codes

Central Administrators are able to move outbound carbon copy configurations to other COM codes.

Complete the following steps to add a move outbound Carbon Copy configuration:

- 1. From the Administration menu, click **GM Carbon Copy** tab.
- 2. Within the GM Carbon tab, click **Outbound** tab.



© Compuware - All Rights Reserve v2.0.8.

- 3. Navigate to the Move Carbon Copy Code section of the screen.
- 4. Optionally, select the Ship To from the drop box.
- 5. Optionally, key in the Supplier Code in the open text box



- 6. Key in the required Current COM code in the open text box.
- 7. Key in the required New COM code in the open text box.
- 8. Click **Move**.

RESULT

You have successfully moved a new outbound Carbon Copy rule.

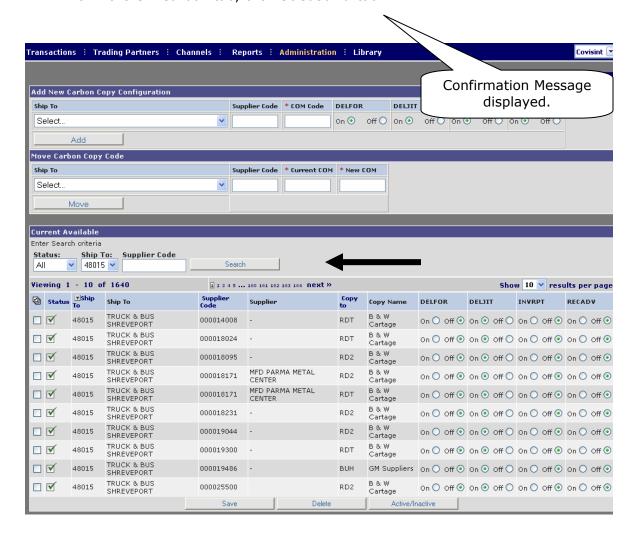


Managing Outbound Carbon Copy Rules

Central Administrators are able to manage outbound carbon copy rules to other COM codes. This includes the ability to inactivate, activate, and delete existing rules.

Complete the following steps to manage existing inbound Carbon Copy rules:

- 1. From the Administration menu, click **GM Carbon Copy** tab.
- 2. Within the GM Carbon tab, click **Outbound** tab.







- 3. Scroll to the Current Available section of the screen.
- 4. Search and select the carbon copy rule you wish to manage.



NOTE: Narrow your search results by filtering your search criteria. For example, you may wish to view only Inactive codes by selecting "inactive" in the Status drop box. Other options include viewing codes with status of "active", or viewing both statuses by selecting "all".

5. Perform one or more of the following:

errorm one or more		
IF YOU WISH TO		THEN
	а	Enable the checkbox in the <i>status column</i> of the rule you wish to inactivate.
Inactivate a	b	Click Active/Inactive button.
Rule	С	Click Save . The screen refreshes, the Status icon changes to Inactive, and a confirmation message is displayed at the top of the screen.
Activate a Rule	а	Enable the checkbox in the <i>status column</i> of the rule you wish to activate.
	b	Click Active/Inactive button.
	С	Click Save . The screen refreshes, the Status icon changes to Active, and a confirmation message is displayed at the top of the screen.
Delete a Rule	а	Enable the checkbox of the rule you wish to delete.
	b	Click Delete .
	С	Click OK in the box confirming that you wish to delete the rule. The screen refreshes and a confirmation message is displayed at the top of the screen. The rule is deleted and removed from Carbon Copy.
Turn off document type for a rule	а	Enable the OFF radio button in the column of the document type of the rule for which you wish to disable.
	b	Click Save . The screen refreshes and a confirmation message is displayed at the top of the screen.
Turn on document type for a rule	С	Enable the ON radio button in the column of the document type of the rule for which you wish to enable.
	d	Click Save . The screen refreshes and a confirmation message is displayed at the top of the screen.

RESULT

You have successfully managed outbound Carbon Copy rules.





Summary

You have just completed **MODULE 3.** You are now able to:

- Create Outbound Carbon Copy Rules
- Manage Outbound Carbon Copy Rules



This module has described the steps required to create and manage outbound carbon copy rules.